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ViewPad10s System Upgrade

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want... ViewPad 10s

Sensation ◦ I Share
HD Entertainment Smart Tablet



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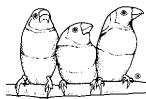
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Update Preparation

1. Required gear:
USB A (male) to A (male)



2. To install ViewPad10s PC USB driver. After download the file, USB driver.zip, please extract the file & install to your PC.
3. To update/flash new OS Firmware file. Its name should be P10_image_XXXXXXXX_vX.XX.exe. X present YYYYMMDD and firmware version.



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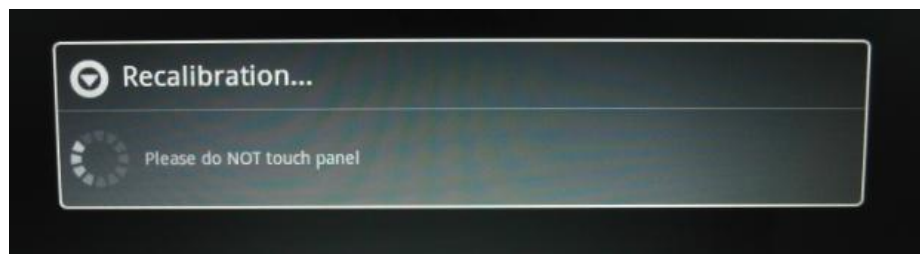
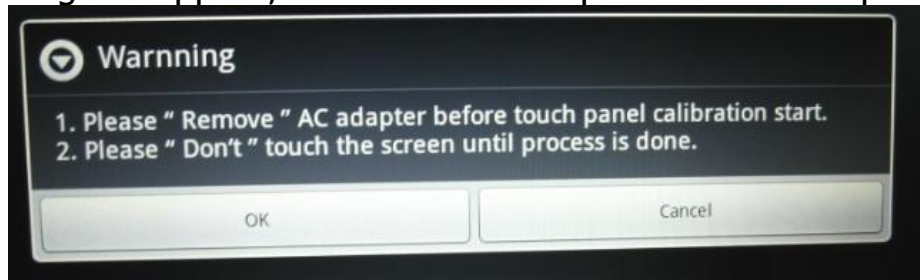
Installation Step by Step

Note: **Please plug-in AC charge all the time.**

Step 1: Touch screen calibration

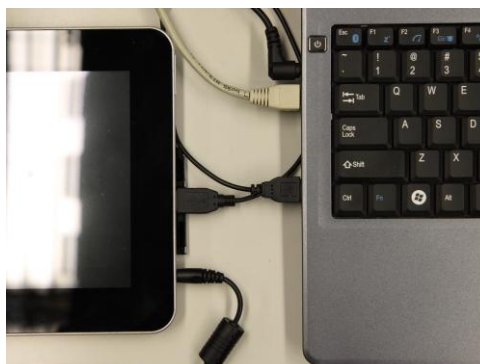
Please help to do the Touch Panel Calibration as the procedure below:

- Main Menu > TP Utility > Recalibration
- There will be a pop out message to request removing "AC adapter before touch panel calibration start, and "Don't touch the screen until process is done" then press "OK".
- When message disappear, the Recalibration process was completed.



Step 2 : USB Driver Installation

To turn off the VPAD10s, please connect PC and ViewPad10s through USB cable.





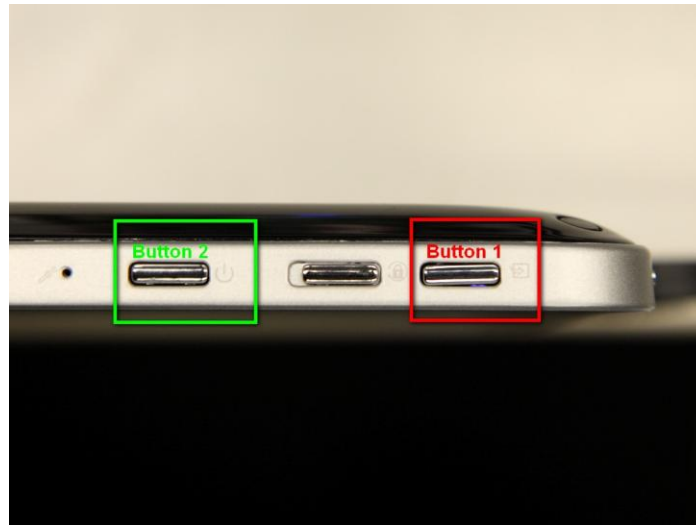
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Step 3 :

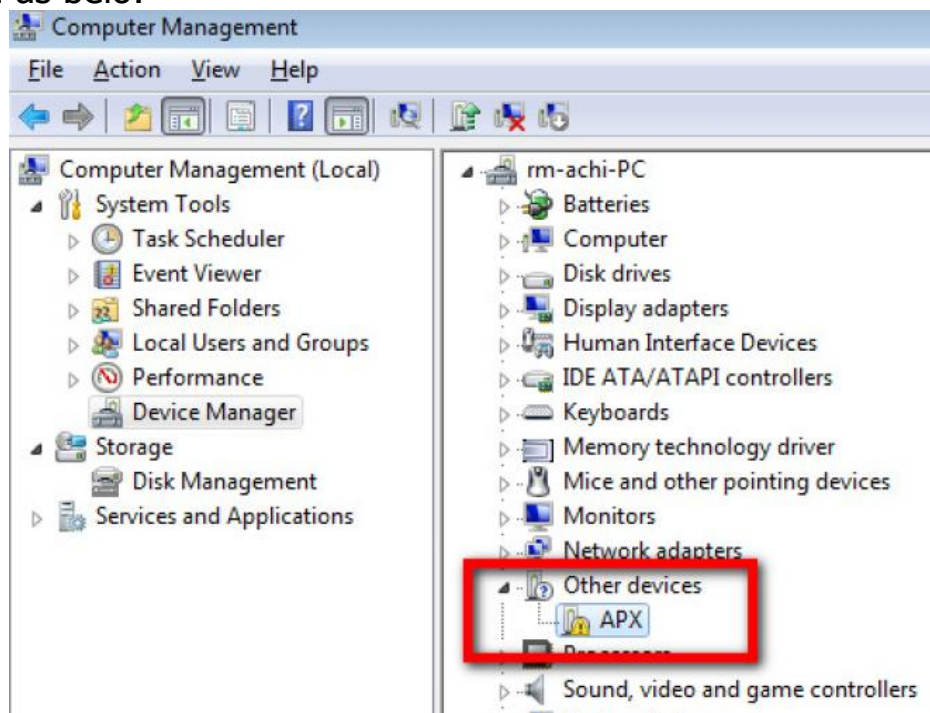
Press button 1 (Back key) for 1 second then press button 2 (Power button) for 1 second. (P.S. Please hold button 1 when you press button 2)

Then release button 2 first for 1 second, please release button 1 (Back key). (The total duration will be 4 seconds and continued,) *1 & *2



Step 4 :

Check device management from PC side, then you can find an "APX" device without driver showed as belo:



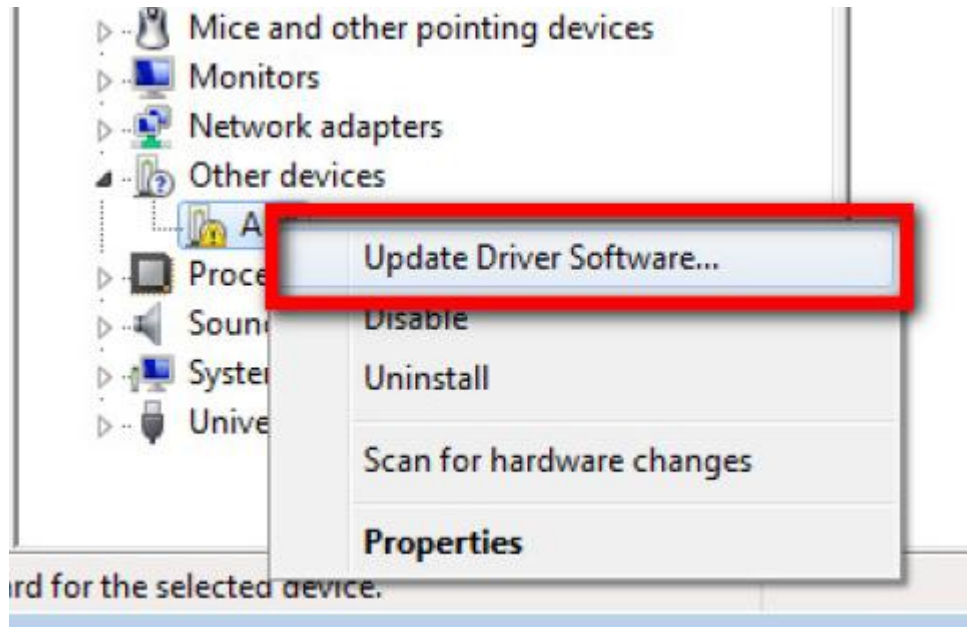


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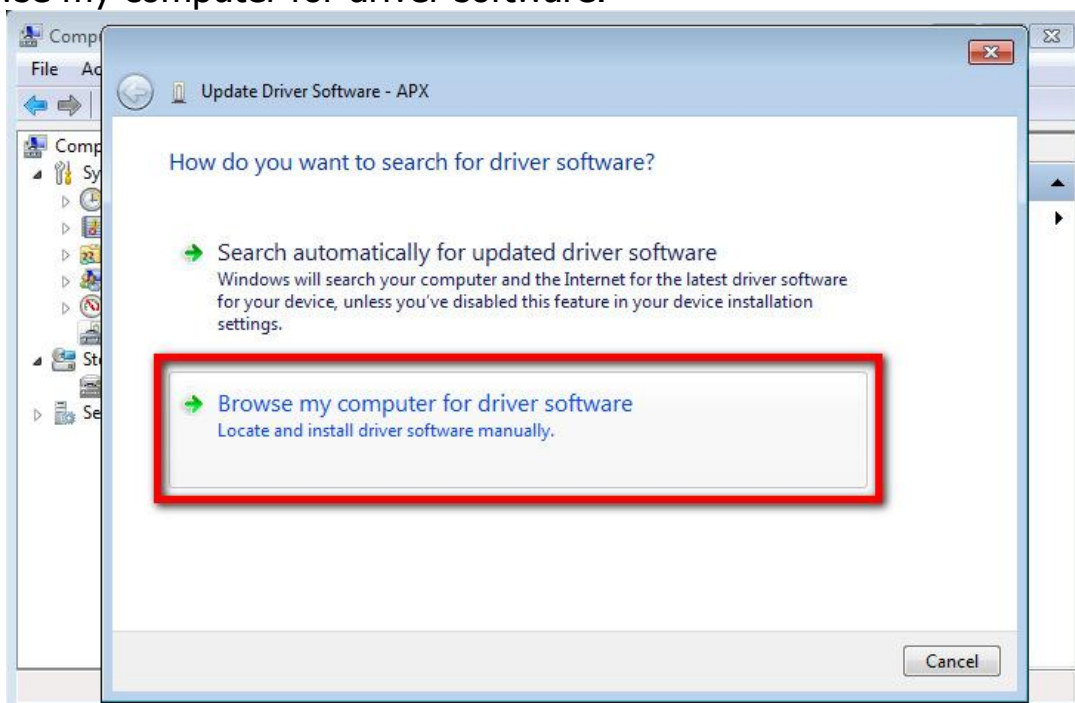
Step 5 :

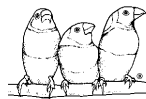
Right click on APX and select Update Driver Software...



Step 6 :

Click Browse my computer for driver software.



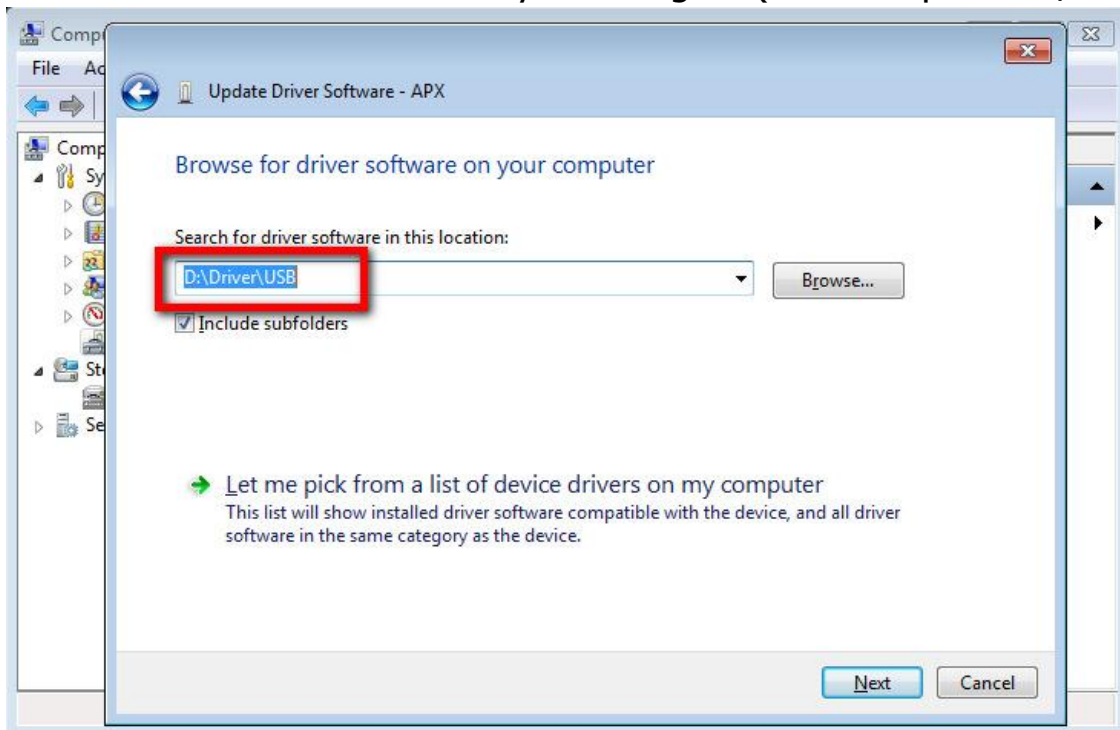


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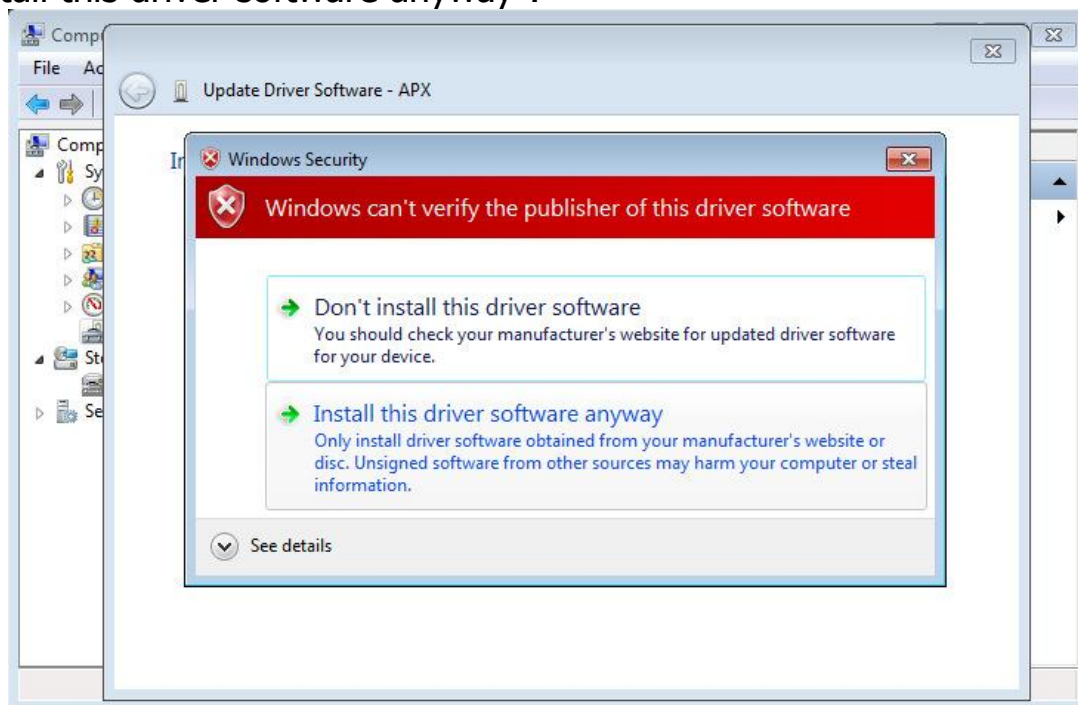
Step 7 :

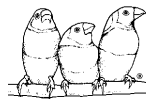
Select the location of USB driver which you stored. (For example : D:\Driver\USB)



Step 8-1 :

Click "Install this driver software anyway".



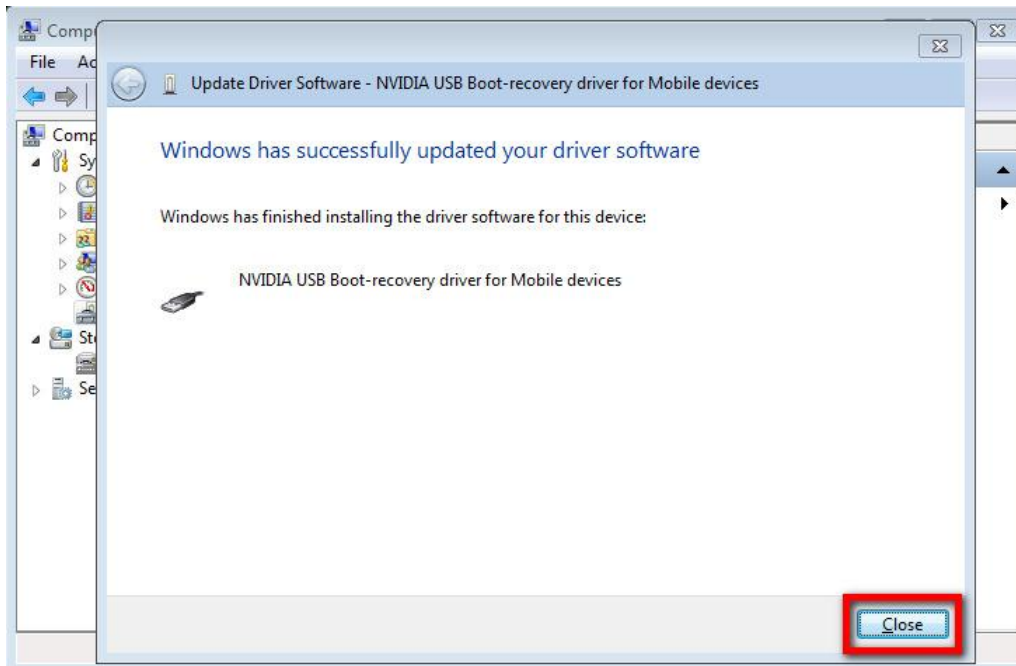


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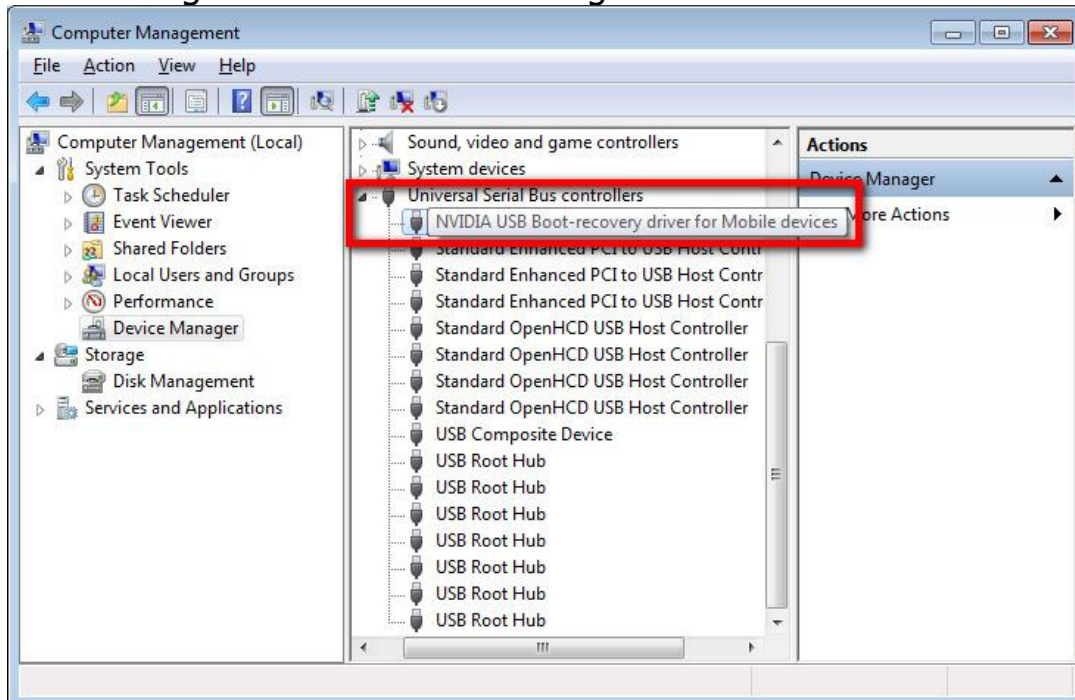
Step 8-2 :

Click **Close** to finish driver install.



Step 9 :

Check device working correct in device management.



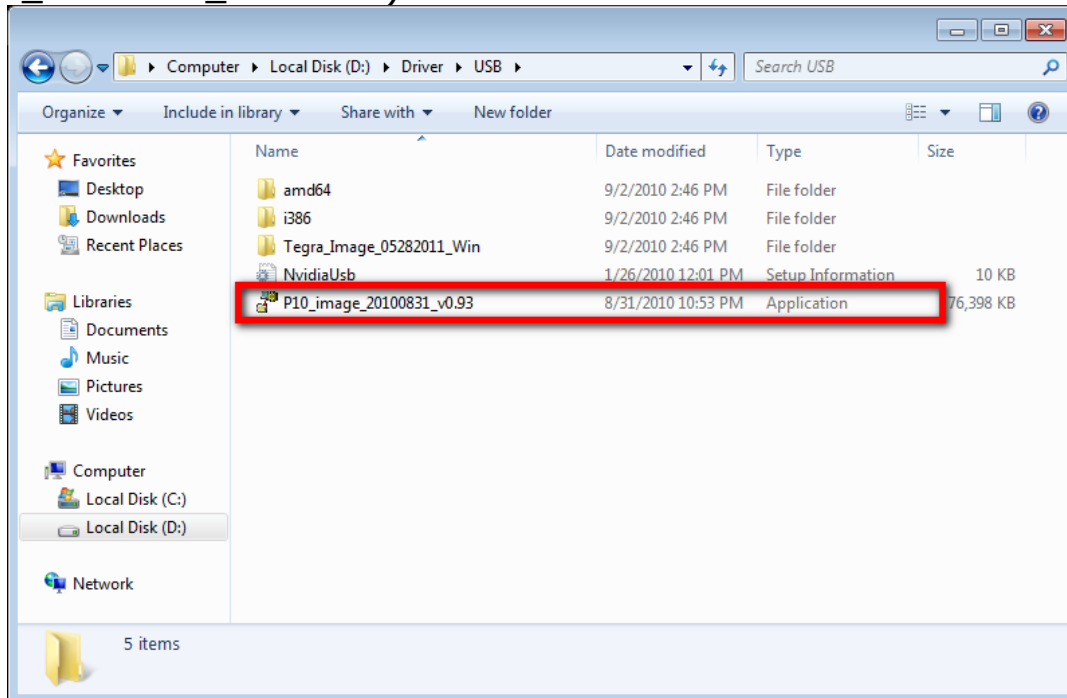


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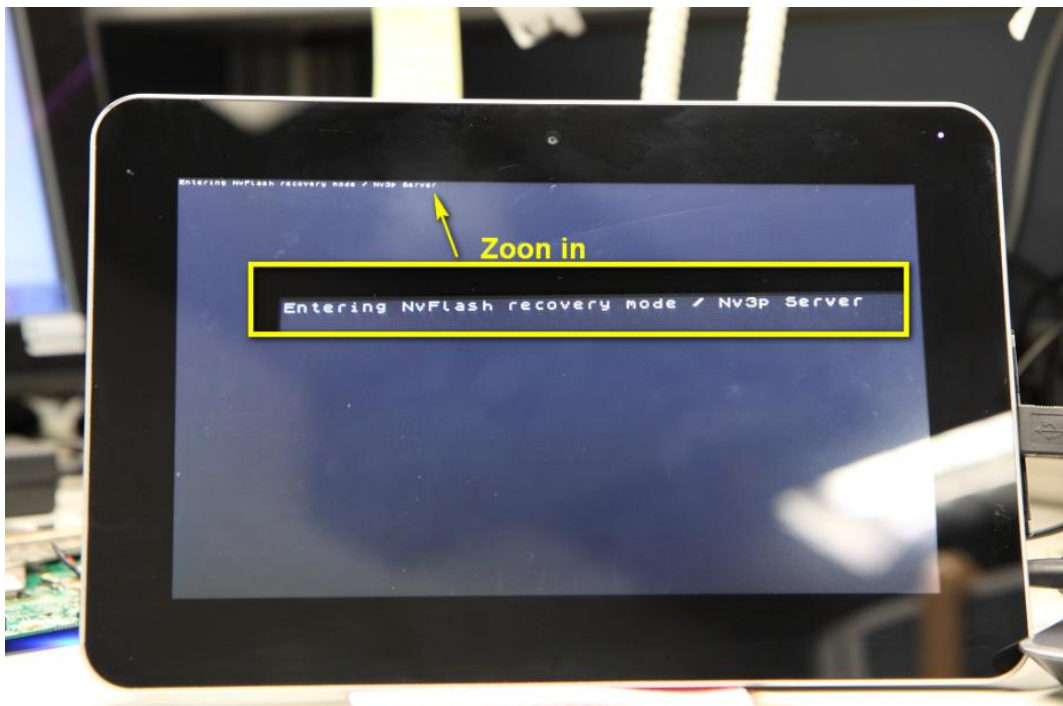
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Step 10 : OS Image Update

Find image file that you are going to flash, and double click on it. (For example file is P10_image_20100831_v0.93.exe)



You may find running message from device as below photo showed.





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Step 11 :

Waiting for a while then showed "Successfully" message been completed.

```
C:\Windows\system32\cmd.exe
creating partition: CAC
creating partition: UDA
Formatting partition 2 BCT please wait.. done!
Formatting partition 3 PT please wait.. done!
Formatting partition 4 EBT please wait.. done!
Formatting partition 5 MSC please wait.. done!
Formatting partition 6 SOS please wait.. done!
Formatting partition 7 LMX please wait.. done!
Formatting partition 8 APP please wait.. done!
Formatting partition 9 CAC please wait.. done!
Formatting partition 10 UDA please wait.. done!
done!
sending file: bootloader.bin
! 930432/930432 bytes sent
bootloader.bin sent successfully
sending file: recovery.img
\ 2983936/2983936 bytes sent
recovery.img sent successfully
sending file: boot.img
\ 2748416/2748416 bytes sent
boot.img sent successfully
sending file: system.img
! 113648832/113648832 bytes sent
system.img sent successfully
(Press enter to continue:
```

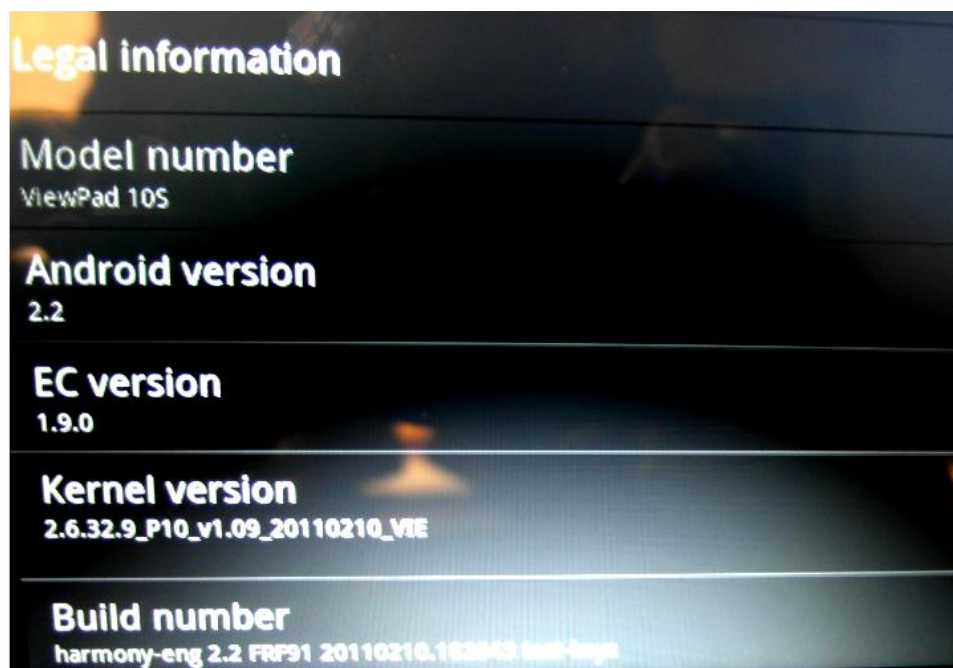
After the process, device will be shutdown automatically.

Step 12 :

You may confirm the update result through power on the device as step by step:

Menu> Setting> About Device

Ex: 2.6.32.9_P10_V1.09_20110210_VIE, and it represents version 1.09





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Remark:

1. If you are unable to make sure the device has been sync with PC, you may open the Device Manager from Windows in advance before execute Step 2.
2. If you would like to stop the update process before Step 10, please hold Power Key for 6 seconds, then the device will exit update procedure and stop sync with PC. When you hold the Power key again, the display backlight will be lighted on and popped out an Android Robot then disappear afterwards. Now you press the Power Key, the device will be back to normal operation and be turning on.

If there's any encountered problem or difficulties, please help to reach local call center for further information, thank you!